

Frequently Asked Questions about DYSR Summer Day Camps

The Department of Youth, Sport and Recreation's Summer Day Camps comply with the Department of Health and the CDC guidelines to provide a safe and fun experience for campers.

★ Are you only doing online registration?

Yes, we are only doing online registration for Summer Day Camp.

★ When will the camp registration link be released?

The link will be made available early next week and go live at 9:30 am on Wednesday, May 26. The link will also be posted on our social media pages. **@deptofysr** on Twitter, Facebook and Instagram.

★ Do you have to pay in advanced?

No, you do not have to pay prior to registering your child. After you have successfully registered you will receive an email stating how to pay for your child's spot in camp

★ Can my child sign up for just a week or two or does it have to be the whole 5 weeks?

Yes, you can register your child for the weeks you require for them to be in attendance for camp. However, if you decide to add additional weeks we cannot guarantee availability.



★ What are drop off and pick up times?

Camp starts at 8:30 am - 5:45 pm

★ What is the staff to camper ration?

We will be following The Department of Health's camp guidelines. https://www.gov.bm/camp-guidance

★ What should my child bring to camp?

A hat, plenty of water, lunch and snacks.

★ Can I pay in cash at camp?

No you cannot, we have two payment methods, and you can either pay online through bank transfer or by voucher which you can purchase from any government post office. Please note that the cost for camp is 2 vouchers.

★ Can I pay online?

Yes you can, once you have successfully registered your child in camp you will receive a confirmation email stating the two payment options.

★ What is the payment policy?

Payment is due every Friday for the upcoming week, with the exception of payment to secure the first week of camp.

★ What are the COVID-19 related policy?

We are following The Department of Health's Camp Guidelines https://www.gov.bm/camp-quidance

★ What age is preschool plus?

The ages for Preschool Plus is students who completed a year in government preschool to P3.

- ★ Is my child allowed to bring their own toys/ materials for camp?

 It is advised that they should not, however, they can but we are not liable for any damages to the item.
- ★ I have a credit (voucher) can I use it to register for summer camp?

 Yes you can, as long as you can provide a Department of Youth, Sport and Recreation voucher. We will confirm the validity of the voucher.
- Are you having hot lunch?

 No, following the Department of Health's guidelines we are not doing Hot Lunch this summer.
- ★ What is your refund policy?
 There are no refunds.
- ★ Do you offer scholarships or financial assistance? The Department of Youth, Sport and Recreation does not offer scholarships or financial assistance. However, if you need assistance we can advise you to seek out the Department of Financial Assistance.
- **★** Do you offer sibling discounts? No we do not.
- ★ What kind of activities will be at camp?
 Dance, Art, Sports, Yoga and recreational activities.
- ★ How are the children screened?
 We are following The Department of Health's Camp Guidelines
 https://www.gov.bm/camp-quidance



★ Are parents allowed on campus?

Parents are allowed to drop off and pick up their child but not inside the premises.

★ Is there a waitlist policy? If so how does it work?

Yes there will be a waitlist policy. You <u>MUST</u> send an email to sdc@gov.bm with your child's name, age, camp and your contact information. We are wait listing on a first come, first served basis.

★ What payment is due at registration?

There is not a payment due at the time of registration, however, once you've successfully submitted your registration form, you will receive a conformation email which will have when payment is due by.

★ Will I receive conformation of my summer day camp registration?

Yes, you will receive a confirmation email. Within 2 working days you will receive an email outlining payment information.